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**Residential Advocate**

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| **Position reports directly to:**  **Positions reporting directly to this position:** | Director of Residential Services  Assistant Residential Directors  Interns and Volunteers |
| **Primary location:** | Residential Campus, specifically Shelter |
| **Schedule and Overtime eligibility status:** | Sun-Wed 7am-5pm FT; Overtime eligible |
| **Starting pay rate:** | $15-18/hour based on experience/qualifications |

**Recommended Qualifications and Skills**

Experience in social services or residential care settings. Crisis de-escalation or conflict resolution skills along with professional level communication, critical thinking, and basic customer service. Consistency with timely communication about schedule availability. Competency in computer usage, date entry and multi-line phone system management. Must be able to pass a level 2 background screening to be considered and provide a valid driver’s license with a safe driving record.

Physical Requirements

* Move about the Outreach and Residential properties
* Help maintain and monitor residential campus facilities
* Drive agency vehicles to transport participants and other business related tasks
* Sit at a desk or work station for up to 6 hours
* Participate in light lifting, cleaning/sanitizing and maintenance
* Operate (including basic troubleshooting) computers, printers and other agency technology

Principal Job Duties

1. Provide shelter coverage, including security system monitoring, conducting routine safety checks, addressing communal living agreement issues and implementing other safety measures as identified in shelter policies.
2. Provide direct shelter services, including but not limited to admitting and exiting residents, answering the helpline, and providing appropriate crisis counseling.
3. Provide critical services such as completing shelter intakes, safety planning, providing advocacy, basic needs assessments and community referrals.
4. Maintain resident records (electronic and paper) and other documentation as required or assigned.
5. Monitor and assist with maintaining safe facility operations by ensuring cleanliness, safe and operational equipment/furnishings, and equitable access and availability of essential supplies.
6. Provide resident transportation in the agency vehicles.

Please submit cover letter and resume to Sabriena Williams at [sabrienaw@peacefulpaths.org](mailto:sabrienaw@peacefulpaths.org) for consideration.